I have received the second collect call in two weeks from some unknown party at some unidentified penal institution. This call was recorded on my answering machine tape, a copy of which I can make available to you upon request. The call gave several instructions about buttons to press to opt out of further calls from this institution, however I was unable to follow those directions inasmuch as I was not at home to indicate non-acceptance, or that I wanted no further calls from such a source. I presume that I will have to be vigilant to be assured that no charges were levied against me. Surely there must be some way of preventing these types of calls from being made. Please advise.